



**Fire &
Rescue
Products**

Headset Repair Request Form



Customer Information/Billing Information

Company	_____	Contact	_____
Address	_____	Phone	_____ Fax _____
	_____	E-mail	_____
City	_____	State	_____ Zip _____

Shipping Address (If different than billing information above)

Company	_____	City	_____
Attention	_____	State	_____ Zip _____
Address	_____		

Qty.	Headset Model (If known)	Problem/Complaint
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

Terms & Conditions

Headsets included in this repair program are the UH & FH series headsets only. Fire & Rescue Products will evaluate the headset to determine repair cost and provide an estimate if requested. If no estimate is requested Fire & Rescue Products will repair the headsets and return them. If repair cost is more than 1/2 the cost of a new headset Fire & Rescue Products will contact you prior to performing repairs.

Note: UHW & FHW headsets must be returned to Fire Com for repair. These headsets can be sent to us for repair but there will be an extended repair time due to shipping the units to Fire Com for repair.

Please Mark One Box

<input type="checkbox"/>	Provide Estimate Prior To Repair
<input type="checkbox"/>	Proceed With Repair, No Estimate

P.O. # _____

Printed Name _____

Authorizing Signature _____

Please ship headsets to:
Fire & Rescue Products
Attn: Fire Com Repair
4230 Industrial Road
Harrisburg, PA 17110

Fire & Rescue Products contact information
Service Department
Phone: 800-637-3473 Fax: 717-238-1901
E-mail: Productservice@fireandrescueproducts.com